

THE ROCK GARDEN, TORQUAY

Licence transferred to Halix Ltd on or about 02/12/10.

Storm Logs 10/08/13 – 15/09/14

| Date | Time | Log No | Caller | Issue | Action Taken |
|----------|----------|--------|-------------|--|--|
| 20/07/14 | 08:05:01 | 0361 | Mr Burridge | This is an ongoing problem with live music from sig. It can happen each day of the week but it worse on weekends in that the volume is higher. They have been reporting to EHO and have sound monitoring equipment but have been informed to keep advising police as well. Caller was unable to get through last night | No action taken by police as caller was reporting a issue that was not occurring at the time of the call. |
| 19/07/14 | 08:50:03 | 0268 | Mr Gibbons | Ongoing issue. This has been going on for a year, gets worse at weekends but not restricted to that. Is affecting callers well being. He has spoken to EHO who have asked him to contact police to help build a case. It's mainly the outdoor garden at the location. Garden closes at 10 pm but they then just move to the front of the premises. Pub closes between 12 and 0100 hrs. | PC 6896 contacted caller and advised that the police do not deal with noise but that he would monitor premises the following weekend and submit L10's for the council if applicable. No L10 received by Licensing. |
| 12/07/14 | 22:08:10 | 0904 | Mr Burridge | The caller is keeping a diary for EHO but has been told to log with police if it gets really bad at any time. Excessive amount of noise from the open air tonight. | PC 6896 CULL updated log – I was in Rock Garden at the time of this call and the garden area was closed and no one was in it whatsoever. |
| 28/06/14 | 20:57:37 | 0892 | Mr Burridge | Noise complaint. This has happened before, things are getting worse. Happening to all in the area. Have to close windows, have to move flats and going into another address as can not hear the TV. Licensed until 0000, business owner has shut at 2200 previously to keep noise at an acceptable level for those in the area. | Request for any available units to attend, but none available. Log closed. Julie Smart sent email to Mandy Guy at Torbay Council advising her of log. |
| 14/06/14 | 22:13:55 | 1038 | Mr Gibbons | Caller states there is a lot of noise coming from sig address. Normally its loud but tonight they have the doors open and it is extra loud. RP states they have a 'gentlemans agreement' with the local council to close the outdoor area at 2130 and tonight it was closed at 2200. | Advised caller he needs to contact EHO. Log closed. Julie Smart sent email to Karl Martin and Dave Walker at Torbay Council at Torbay Council advising of log. |

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| 31/08/13 | 23:13:29 | 1198 | Male A | Very loud noise from beer garden and live music. Caller states ongoing problem which is worse than ever this evening. Caller has been in contact with council who have advised him to also contact the police. | Log closed. |
| 10/08/13 | 21:55:18 | 1016 | Male A | Music from garden of pub. Caller advised re licensing and he is going to contact the council on Monday re this. He is unsure whether the licence is being breached or not and would appreciate contact from from NPT to discuss further. | Wrong telephone number on log so unable to contact caller. |

Crimes Recorded at The Rock Garden from 02/12/10 to 15/09/14.

| Date | Time | Crime Ref No | Details of Offence | Action Taken |
|----------|----------|--------------|-------------------------|-------------------|
| 12/07/14 | 1230 hrs | CR/089526/14 | Theft of a pedal cycle. | Filed undetected. |
| 01/02/14 | 2130 hrs | CR/035355/14 | Theft (mobile phone). | Filed undetected. |
| 30/11/13 | 2200 hrs | CR/068597/13 | Theft (mobile phone). | Filed undetected. |

Forms L10's submitted by police officers to Licensing Department from October 2012 to 15/09/14.

| Date | Time | Officers comments | Action Taken |
|----------|------|--|--|
| 08/08/14 | 2157 | Routine licensing visit. No issues identified. | No action taken by Licensing Department. |
| 23/06/14 | 0240 | Police called to the Rock Garden via Nitenet as they had ejected a male from the premises who, whilst outside, was becoming angry and aggressive with staff and members of the public. On police arrival, male was arrested for a Section 5 Public Order offence. Police officers attending stated that door stewards were both wearing their SIA licenses and dealt with the situation well and in a professional manner. On 12/09/13 the male was convicted of the Section 5 Public Order offence. | No action taken by Licensing Department. |